

# Frequently Asked Questions

## **What is being auctioned?**

An original Unicorn painting, created specifically for this charity auction. It is a one-of-a-kind artwork and will not be reproduced.

## **Who is the auction supporting?**

All funds raised through this auction will support the RDA Unicorn Centre in Middlesbrough, helping them continue their life-changing work with horses and riders.

## **When will the auction take place?**

The auction will launch once the painting is complete. Full details will be announced on the website and across social media.

## **How do I place a bid?**

Bids will be placed via a simple online form on this website. You will receive email confirmation once your bid has been received.

## **Are bids binding?**

Yes. All bids are made in good faith and are considered a commitment to purchase if your bid is the highest when the auction closes.

## **How long will the auction run for?**

The auction will run for seven days, allowing time for people to follow, return and bid while maintaining momentum.

## **How will I know the current highest bid?**

The current highest bid will be updated regularly on the auction page throughout the auction period.

## **What happens when the auction closes?**

At the stated closing time, the highest bid received will be confirmed as the winner. The successful bidder will be contacted directly.

## **How do I pay if I win?**

Payment details will be provided after the auction closes. Payment is kindly requested within the stated timeframe.

## **Is the artwork framed?**

No. The artwork will be supplied unframed. As it is a box canvas with painted edges, it can also be displayed unframed.

**Will I receive proof of donation?**

Yes. Confirmation of the donation to the RDA Unicorn Centre will be shared once the auction is complete.

**Who can I contact if I have a question?**

If you have any questions, please get in touch via the contact form on this website.